

THE TOP 4 BENEFITS OF SWITCHING TO HOSTED VoIP

Not all phone calls are created equal. On a technical level, a call from a landline is circuit-switched, whereas one from a VoIP service is packet-switched, meaning it uses the same infrastructure as other internet-connected apps instead of a dedicated point-to-point connection.



AFFORDABILITY

Traditional phone systems require big upfront investments in the PBX itself, infrastructure, upgrades, routers, gateways, power supplies and support contracts, which can put major pressure on the IT budget.

Hosted VoIP phone service offers businesses lower costs – both upfront and over the long term. As a cloud-based service, costs are shifted from capital to operating since the VoIP provider manages all of the infrastructure, upgrades and maintenance.



SCALABILITY + FLEXIBILITY

A PBX is not naturally built for scale and requires constant upkeep. As more organizations roll out flexible working environments, any moves, adds, or changes (M/A/Cs) can be potentially costly and complicated.

With VoIP, administrators can respond quickly to changes such as opening of new sites or hiring of employees, even if they're remote. M/A/Cs can be performed on-demand from a convenient web interface.



MOBILITY

Unlike traditional PBXs, VoIP allows for the integration of unified communication (UC) services which offer video conferencing, screen sharing, messaging, and the ability to seamlessly route calls to other devices. With remote working arrangements or employees who often travel, providing reliable VoIP and UC services is a proven way to keep everyone in sync and help create high-quality connections through HD voice and virtual meetings.



RELIABILITY + SECURITY

On-prem PBXs are potentially exposed to a wide array of threats, including natural disasters such as fires and floods, and unapproved access or accidental system modifications by individuals.

In contrast, Hosted VoIP assets are situated in secure, redundant and disaster-proof facilities. An electrical outage, fire, or damage to the line in your offices will not compromise services across the enterprise, and your service provider handles all software upgrades, firewall and security patches.

But for organizations, the most important features of VoIP technology extend far beyond how calls are routed. Compared to a traditional phone system like an on-prem private branch exchange (PBX), a hosted VoIP solution can provide greater flexibility and scalability, along with substantial savings and a broader feature set.



Hosted VoIP service from Telesystem can replace your legacy PBX to give your organization greater flexibility, save money, and put your business on a more sustainable path. Learn more by connecting with our team today.

