

3 ADVANTAGES OF Unified Communications in Healthcare

Unified communications (UC) in healthcare has the potential to save money and save lives. Gone are the days where healthcare was delivered exclusively inside the four walls of a hospital or office. From home health aides, to doctors and nurses collaborating across multiple locations, the mobile health workforce continues to expand. Wherever your teams are, they need the ability to have real-time, reliable and secure access to patient data and anytime/anywhere collaboration to make decisions quickly. Lets take a look at three major advantages of UC in Healthcare:



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1. Real-Time Care - Anywhere

Telesystem's Unified Communications solution provides the perfect avenue to keep everyone on the same page, even if they're far apart. Integrated features for instant messaging, hosted VoIP, HD video calling, document and screen sharing, emails, and web conferencing enable rich real-time communication that provides context and productivity anywhere, on any device.

2. Increased Productivity

Clinicians and staff are now able to give quality care as quickly as possible. Instead of wasting valuable minutes and possibly putting a patient at risk while monitoring a pager or switching between multiple apps for messaging, VoIP, video conferencing and file sharing, UC technology makes collaboration simpler by putting everything in one place.

3. Secure Communications

Cyber threats in healthcare come from everywhere: the network, devices, even employees. With Telesystem's Unified Communications solution, clinical messages are securely delivered, with full data encryption and enforced user authentication. These security features keep information from Electronic Health Records (EHR) safe, enabling you to meet the stringent compliance requirements of healthcare organizations.

- As an added benefit, all Telesystem hosted services passing through our network core receive automatic DDoS protection at no additional cost. With analytics and up-to-date threat intelligence, our advanced filtering keeps botnets and other cyber threats in check, ensuring that your critical hosted applications are secure.