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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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TITLE PAGE

MASSACHUSETTS  
LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF  
OF  
Block Line Systems, LLC

This tariff contains the descriptions, regulations, and rates applicable to the provision of local exchange and interexchange telecommunications services provided by Block Line Systems, LLC with principal offices at 1645 West Chester Pike, West Chester, PA 19382 for services furnished within the Commonwealth of Massachusetts. This tariff is on file with the Massachusetts Department of Telecommunications and Cable, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Issued: September 15, 2014

Effective: October 15, 2014

Issued by: Brian Rex  
1645 West Chester Pike  
West Chester, PA 19382

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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 LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF
 

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## CHECK SHEET

Pages of this tariff, as indicated below, are effective as of the date shown at the bottom of the respective pages. Original and revised pages, as named below, comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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\* - indicates those pages included with this filing

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EXPLANATION OF SYMBOLS

The following symbols shall be used in this tariff for the purpose indicated below:

- (C) - To signify changed regulation.
- (D) - To signify discontinued rate or regulation.
- (I) - To signify increased rate.
- (M) - To signify a move in the location of text.
- (N) - To signify new rate or regulation.
- (R) - To signify reduced rate.
- (S) - To signify reissued matter.
- (T) - To signify a change in text but no change in rate or regulation.

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

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**APPLICATION OF TARIFF**

This tariff sets forth the service offerings, rates, terms and conditions applicable to the provision of competitive local and interexchange telecommunications services by Block Line Systems, LLC for the use of Customers in transmitting messages within the Commonwealth of Massachusetts, subject to the jurisdiction of the Massachusetts Department of Telecommunications and Cable (“Department”). Services include, but are not limited to resold and facilities-based voice services within the Commonwealth of Massachusetts. The services of the Company are furnished subject to the availability of facilities and subject to the terms and conditions of this Tariff. The Company offers service to business Customers only.

The rates and regulations contained in this Tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carrier for use in accessing the services of Company.

This tariff is on file with the Massachusetts Department of Telecommunications and Cable. In addition, this tariff is available for review at the main office of Block Line Systems, LLC at 1645 West Chester Pike, West Chester, PA 19382.

**SERVICE AREA MAP**

The Company will provide local exchange service in areas currently served by Verizon New England, Inc. and intrastate toll service throughout the Commonwealth of Massachusetts. Local calling areas are as defined in Section 3 of this tariff.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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TARIFF FORMAT

- A. Page Numbering - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between pages 14 and 15 would be 14.1.
- B. Page Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Department. For example, the 4th Revised Page 14 cancels the 3rd Revised Page 14. Because of various suspension periods, deferrals, etc., the most current page number on file with the Department is not always the tariff page in effect. Consult the Check Sheet for the page currently in effect.
- C. Paragraph Numbering Sequence - There are seven levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2.
  - 2.1.
  - 2.1.1.
  - 2.1.1.A.
  - 2.1.1.A.1.
  - 2.1.1.A.1.a.
  - 2.1.1.A.1.a.1.
- D. Check Sheets - When a tariff filing is made with the Department, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Department.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 1 - DEFINITIONS

Advance Payment - Part or all of a payment required before the start of service.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Authorized User - A person, firm or corporation authorized by the Customer to be an end-user of the service of the Customer.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Block Line Systems - Block Line Systems, LLC, the issuer of this tariff.

Common Carrier - An authorized company or entity providing telecommunications services to the public

Company - Whenever used in this tariff, "Company" refers to Block Line Systems, LLC, unless otherwise specified or clearly indicated by the context.

Customer - The person, firm or corporation that orders service and is responsible for the payment of charges and compliance with the terms and conditions of this tariff.

Customer Premises - A location designated by the Customer for the purposes of connecting to the Company's services.

Customer Terminal Equipment - Terminal equipment provided by the Customer.

Department - Massachusetts Department of Telecommunications and Cable.

Deposit - Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 1 - DEFINITIONS, (CONT'D.)

End Office - With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's "end office" for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Telcordia.

Equal Access - A form of dialed access provided by local exchange companies whereby interexchange calls dialed by the Customer are automatically routed to the Company network. Presubscribed Customers may also route interexchange calls to the Company network by dialing an access code supplied by the Company.

Exchange Telephone Company or Telephone Company - Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout an exchange area, and between exchange areas within the LATA.

Individual Case Basis (ICB) - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

IXC or Interexchange Carrier- A long distance telecommunications services provider.

Interruption - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits busy or other network and/or switching capability shortages. Nor shall Interruption include the failure of any service or facilities provided by a common carrier or other entity other than the Company. Any Interruption allowance provided within this Tariff by Company shall not apply where service is interrupted by the negligence or willful act of the Customer, or where the Company, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Company's facilities or service, or any other reason covered by this Tariff or by applicable law.

Joint User - A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 1 - DEFINITIONS, (CONT'D.)

LATA - A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4, or its successor tariff(s).

LEC - Local Exchange Company refers to the dominant, monopoly local telephone company in the area also served by the Company.

Local Calling - A completed call or telephonic communication between a calling Station and any other Station within the local service area of the Calling Station.

Monthly Recurring Charges - The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

MOU - Minutes of Use.

Nonrecurring Charge ("NRC") - The initial charge, usually assessed on a one-time basis, to initiate and establish service.

PIN - Personal Identification Number. See Authorization Code.

Point of Presence ("POP") - Point of Presence

Premises - The space occupied by a Customer or authorized user in a building or buildings or contiguous property not separated by a public right of way.

Recurring Charges - Monthly charges to the Customer for services, and equipment, which continues for the agreed upon duration of the service.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 1 - DEFINITIONS, (CONT'D.)

Service - Any means of service offered herein or any combination thereof.

Service Commencement Date: The first day following the date on which the Company notifies the Customer that the requested service or facility is available for use, unless extended by the Customer's refusal to accept service which does not conform to standards set forth in the Service Order or this tariff, in which case the Service Commencement Date is the date of the Customer's acceptance. The Company and Customer may mutually agree on a substitute Service Commencement Date.

Service Order - The written request for Company services executed by the Customer and the Company in the format devised by the Company. The signing of a Service Order Form by the Customer and acceptance by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff.

Services - The Company telecommunications services offered on the Company network.

Shared Inbound Calls - Refers to calls that are terminated via the Customer's Company-provided local exchange line.

Shared Outbound Calls - Refers to calls in Feature Group (FGD) exchanges whereby the Customer's local telephone lines are presubscribed by the Company to the Company outbound service such that "1 + 10-digit number" calls are automatically routed to the Company or an IXC network. Calls to stations within the Customer's LATA may be placed by dialing "10XXX" or "101XXXX" with 1 + 10-digit number."

Station - The network control signaling unit and any other equipment provided at the Customer premises which enables the Customer to establish communications connections and to effect communications through such connections.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 1 - DEFINITIONS, (CONT'D.)

Subscriber - The person, firm, partnership, corporation, or other entity who orders telecommunications service from the Company. Service may be ordered by, or on behalf of, those who own, lease or otherwise manage the pay telephone, PBX, or other switch vehicle from which an End User places a call utilizing the services of the Company.

Switched Access Origination/Termination - Where access between the Customer and the interexchange carrier is provided on local exchange company Feature Group circuits and the connection to the Customer is a LEC-provided business access line. The cost of switched Feature Group access is billed to the interexchange carrier.

Terminal Equipment - Any telecommunications equipment other than the transmission or receiving equipment installed at a Company location.

Usage Charges - Charges for minutes or messages traversing over local exchange facilities.

User (or End User) - Any person or entity that obtains the Company's services provided under this tariff, regardless of whether such person or entity is so authorized by the Customer.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS

2.1 Undertaking of the Company

2.1.1 Scope

The Company undertakes to furnish communications service pursuant to the terms of this tariff in connection with one-way and/or two-way information transmission between points within the Commonwealth of Massachusetts. The Company offers service to business Customers only.

Customers and users may use service and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided hereunder, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own customers.

Failure by the Company to assert its rights pursuant to one provision of this Tariff does not preclude the Company from asserting its rights under other provisions.

2.1.2 Shortage of Equipment or Facilities

- A. The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- B. The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions

- A. Minimum Period - Service is provided on a term basis only. The minimum term period is 30 days unless otherwise specified in this tariff or mutually agreed upon by contract.
- B. The Company may require a minimum contract period longer than one month in connection with special, non-standard types or arrangements of equipment, or for unusual construction, necessary to meet special demands for service. Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- C. Except as otherwise stated in this tariff, at the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon notice. Any termination shall not relieve the Customer of its obligation to pay any charges incurred under the service order and this tariff prior to termination. The rights and obligations that by their nature extend beyond the termination of the term of the service order shall survive such termination.
- D. In any action between the parties to enforce any provision of this tariff, the prevailing party shall be entitled to recover its legal fees and court costs from the non-prevailing party in addition to other relief a court may award.
- E. Service may be terminated upon written notice to the Customer if:
  - 1. the Customer is using the service in violation of this tariff; or
  - 2. the Customer is using the service in violation of the law.
- F. This tariff shall be interpreted and governed by the laws of the commonwealth of Massachusetts regardless of its choice of laws provision.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.3 Terms and Conditions, (Cont'd.)

- G. Any other Telephone Company may not interfere with the right of any person or entity to obtain service directly from the Company. No person or entity shall be required to make any payment, incur any penalty, monetary or otherwise, or purchase any services in order to have the right to obtain service directly from the Company.
  
- H. To the extent that either the Company or any other telephone company exercises control over available cable pairs, conduit, duct space, raceways, or other facilities needed by the other to reach a person or entity, the party exercising such control shall make them available to the other on terms equivalent to those under which the Company makes similar facilities under its control available to its customers. At the reasonable request of either party, the Company and the other telephone company shall join the attempt to obtain from the owner of the property access for the other party to serve a person or entity.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company

- A. Except as otherwise stated in this section, the liability of the Company for damages arising out of either: (1) the furnishing of its services, including but not limited to mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these services or (2) the failure to furnish its service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7.
- B. The Company shall not be liable for any act or omission of any connecting carrier, underlying carrier or local exchange Company except where Company contracts the other carrier; for acts or omission of any other providers of connections, facilities, or service; or for culpable conduct of the customer or failure of equipment, facilities or connection provided by the customer.
- C. Except for the extension of allowances to the Customer for interruptions in service as set forth in Section 2.7, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, failure to provide any service or any failure in or breakdown of facilities associated with the service.
- D. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and service has been discontinued, to a refund of the amount erroneously billed.



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- E. The Company shall be indemnified and saved harmless by the Customer from and against all loss, liability, damage and expense, including reasonable counsel fees, due to:
1. Any act or omission of: (a) the Customer, (b) any other entity furnishing service, equipment or facilities for use in conjunction with services or facilities provided by the Company; or (c) common carriers or warehousemen, except as contracted by the Company;
  2. Any delay or failure of performance or equipment due to causes beyond the Company control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation or other action of any governing authority or agency thereof;
  3. Any unlawful or unauthorized use of Company facilities and services;
  4. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the material transmitted by means of Company-provided facilities or services; or by means of the combination of Company-provided facilities or services;
  5. Breach in the privacy or security of communications transmitted over Company facilities;

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

E. (Cont'd.)

6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company liability is limited as set forth in paragraph A. of this Subsection 2.1.4.
7. Defacement of or damage to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof. For the purpose of this paragraph, no agents or employees of the other participating carriers shall be deemed to be agents or employees of the Company except where contracted by the Company.
8. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to Company facilities;
9. Any non-completion of calls due to network busy conditions;
10. Any calls not actually attempted to be completed during any period that service is unavailable;
11. And any other claim resulting from any act or omission of the Customer or patron(s) of the Customer relating to the use of Company services or facilities.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

- F. The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere.
- G. THE COMPANY MAKES NO WARRANTIES OR REPRESENTATIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR USE, EXCEPT THOSE EXPRESSLY SET FORTH HEREIN.
- H. Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.
- I. Directory Errors - In the absence of gross negligence or willful misconduct, no liability for damages arising from errors or mistakes in or omissions of directory listings, or errors or mistakes in or omissions of listing obtainable from the directory assistance operator, including errors in the reporting thereof, shall attach to the Company. An allowance for errors or mistakes in or omissions of published directory listings or for errors or mistakes in or omissions of listing obtainable from the directory assistance operator shall be at the monthly tariff rate for each listing, or in the case of a free or no-charge directory listing, credit shall equal two times the monthly tariff rate for an additional listing, for the life of the directory or the charge period during which the error, mistake or omission occurs.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

J. With respect to Emergency Number 911 Service:

1. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, of (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.
  
2. Neither is the Company responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.4 Liability of the Company, (Cont'd.)

J. With respect to Emergency Number 911 Service, (Cont'd.)

3. When a Customer with a nonpublished telephone number, as defined herein, places a call to the emergency 911 service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for emergency 911 service upon request of such governmental authority. By subscribing to service under this tariff, the Customer acknowledges and agrees with the release of information as described above.

2.1.5 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with, the regulations contained in this tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to any Customer.
- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer.
- D. Equipment the Company provides or installs at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which it was provided.
- E. The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the Premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.6 Provision of Equipment and Facilities, (Cont'd.)

F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:

1. the transmission of signals by Customer-provided equipment or for the quality of, or defects in, such transmission; or
2. the reception of signals by Customer-provided equipment.

2.1.7 Non-routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.1 Undertaking of the Company, (Cont'd.)

2.1.8 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is that construction undertaken:

- A. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- A. of a type other than that which the Company would normally utilize in the furnishing of its services;
- C. over a route other than that which the Company would normally utilize in the furnishing of its services;
- D. in a quantity greater than that which the Company would normally construct;
- E. on an expedited basis;
- F. on a temporary basis until permanent facilities are available;
- G. involving abnormal costs; or
- H. in advance of its normal construction.

2.1.9 Ownership of Facilities

Title to all facilities provided in accordance with this tariff remains in the Company, its partners, agents, contractors or suppliers.



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.2 Prohibited Uses

- 2.2.1 The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2 The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and Department regulations, policies, orders, and decisions.
- 2.2.3 The Company may block any signals being transmitted over its Network by Customers that cause interference to the Company or other users. Customer shall be relieved of all obligations to make payments for charges relating to any blocked Service and shall indemnify the Company for any claim, judgment or liability resulting from such blockage.
- 2.2.4 A customer, joint user, or authorized user may not assign, or transfer in any manner, the service or any rights associated with the service without the written consent of the Company. The Company will permit a Customer to transfer its existing service to another entity if the existing Customer has paid all charges owed to the Company for regulated communications services. Such a transfer will be treated as a disconnection of existing service and installation of new service, and Nonrecurring installation charges as stated in this tariff will apply.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Obligations of the Customer

2.3.1 General

The Customer is responsible for making proper application for service; placing any necessary order, complying with tariff regulations; payment of charges for services provided. Specific Customer responsibilities include, but are not limited to the following:

- A. the payment of all applicable charges pursuant to this tariff;
- B. reimbursing the company for damage to or loss of Company facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer Premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
- C. providing at no charge, as specified from time to time by the Company, any needed personnel, equipment space and power to operate Company facilities and equipment installed on the premises of the Customer, and the level of heating and air conditioning necessary to maintain the proper operating environment on such premises;
- D. obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduits necessary for installation of fiber optic cable and associated equipment used to provide Communication Services to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(C.) Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting an order for service;

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Responsibilities of the Customer, (Cont'd.)

2.3.1 General, (Cont'd.)

- E. providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining Company facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company opinion, injury or damage to Company employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material (e.g. asbestos) prior to any construction or installation work;
- F. complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.3.1D.; and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company;
- G. not creating, or allowing to be placed, any liens or other encumbrances on Company equipment or facilities; and
- H. making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which service is interrupted for such purposes.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.3 Responsibilities of the Customer, (Cont'd.)

2.3.2 Liability of the Customer

- A. The Customer will be liable for damages to the facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invites, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.
- B. To the extent caused by any negligent or intentional act of the Customer as described in A., preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, for (1) any loss, destruction or damage to property of any third party, and (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any service provided by the Company to such third party.
- C. The Customer shall not assert any claim against any other Customer or user of the Company's services for damages resulting in whole or in part from or arising in connection with the furnishing of service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or user contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or user and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels

2.4.1 General

A User may transmit or receive information or signals via the facilities of the Company. Company services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with Company equipment, but the Company does not guarantee that its services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

2.4.2 Station Equipment

- A. Terminal equipment on the User's Premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company Point of Connection.
- B. The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to Company employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense, subject to prior Customer approval of the equipment expense.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing communications services and the channels, facilities or equipment of others shall be provided at the Customer's expense.
- B. Communications services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of other communications carriers that are applicable to such connections.
- C. Facilities furnished under this tariff may be connected to Customer-provided terminal equipment in accordance with the provisions of this tariff. All such terminal equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all user-provided wiring shall be installed and maintained in compliance with those regulations.
- D. Customers may interconnect communications facilities that are used in whole or in part for interstate communications to services provided under this tariff only to the extent that the user is an "End User" as defined in Section 69.2(m), Title 47, Code of Federal Regulations.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.4 Customer Equipment and Channels, (Cont'd.)

2.4.4 Inspections

- A. Upon suitable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with the requirements set forth in Section 2.4.2A. for the installation, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.
  
- B. If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment, and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment and personnel from harm.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements

2.5.1 Payment for Service

The Customer is responsible for the payment of all charges for facilities and services furnished by the Company to the Customer and to all Authorized Users by the Customer, regardless of whether those services are used by the Customer itself or are resold to or shared with other persons. Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.

The Customer is responsible for payment of any sales, use, gross receipts, excise, access or other local, state, federal and 911 taxes, charges or surcharges (however designated) (excluding taxes on Company net income) imposed on or based upon the provision, sale or use of the Company's services.

Customers will only be charged once, on either an interstate or intrastate basis, for any nonrecurring charges.



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.1 Payment for Service, (Cont'd.)

Service will be billed directly by the Company on a monthly basis and is due and payable upon receipt or as specified on the customer's bill. Service will continue to be provided until canceled by the customer or discontinued by the Company as set forth in Section 2.5.6 of this tariff.

The Company reserves the right to require from an applicant for service advance payments of fixed charges and nonrecurring charges. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month's charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made on the customer's initial bill.

Advanced payments for installation costs or special construction will be credited on the first bill in their entirety.

If the Company provides service under a term plan (1,3,5 years, etc.) and (1) automatically renews the contract, and (2) imposes a penalty for early cancellation by the customer, then the customer shall be notified 60 days in advance of the customer's current contract expiration date.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Authorized Users for services and facilities furnished to the Customer by the Company.

- A. Nonrecurring charges are due and payable within thirty (30) days after the invoice date, unless otherwise agreed to in advance.
- B. The Company shall present invoices for recurring charges monthly to the Customer, in advance of the month in which service is provided, and Recurring Charges shall be due and payable within thirty (30) days after the invoice date. When billing is based on customer usage, charges will be billed monthly for the preceding billing periods.
- C. When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.2 Billing and Collection of Charges, (Cont'd.)

- D. Billing of the Customer by the Company will begin on the Service Commencement Date, which is the first day following the date on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this tariff or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- E. If any portion of the payment is not received by the Company, or if any portion of the payment is received by the Company in funds that are not immediately available, thirty (30) days following the invoice date, then a late payment penalty shall be due the Company. Late payment fees are only applicable to business Customers, and will be applied in conformance with 220 CMR 26.10.
- F. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company that a financial institution refuses to honor.
- G. If service is disconnected by the Company in accordance with Section 2.6 following and later restored, restoration of service will be subject to all applicable installation charges.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.3 Disputed Bills

- A. In the event that a billing dispute occurs concerning any charges billed to the Customer by the Company, the Company may require the Customer to pay the undisputed portion of the bill to avoid discontinuance of service for non-payment. The Customer must submit a documented claim for the disputed amount. The Customer will submit all documentation as may reasonably be required to support the claim. All claims must be submitted to the Company within 90 days of receipt of billing for those services. If the Customer does not submit a claim as stated above, the Customer waives all rights to filing a claim thereafter.
- B. Unless disputed the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Consumer Division, Massachusetts Department of Telecommunications and Cable, 1000 Washington Street, Suite 820, Boston, Massachusetts 02118-6500. Telephone 617-305-3531 or 1-800-392-6066.
- C. If the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no interest credits or penalties will apply.
- D. Pursuant to its authority under Massachusetts General Law, Chapter 159, the Massachusetts Department of Telecommunications and Cable has discretion whether to adjudicate complaints between customers and the Company.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.4 Advance Payments

To safeguard its interests, the Company may require a Customer to make an advance payment before services and facilities are furnished. The advance payment will not exceed an amount equal to the Nonrecurring charge(s) and one (1) month's charges for the service or facility and additional (1) month advance payment for each subsequent month. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated Nonrecurring charges for the special construction and recurring charges (if any) for a period to be set between the Company and the Customer. The initial advance payment will be credited to the Customer's initial bill. Subsequent advance payments will be credited on the appropriate monthly bill. Advance payments do not accrue interest. An advance payment may be required in addition to a deposit.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Deposits

A. Commercial Customers

1. The Company may, in order to safeguard its interests, require a Customer which has a proven history of late payments to the Company or does not have established credit or has a bad credit rating to make a deposit prior to or at any time after the provision of service to the Customer to be held by the Company as a guarantee of the payment of rates and charges. No such deposit will be required of a Customer which has established satisfactory credit and has no history of late payments to the Company.
2. The amount of the deposit which may be required of a Customer for the purpose of establishing credit shall not exceed two times the average monthly bill for Customers whose bills are payable in advance. The amount of deposit may be adjusted at the request of the Customer at any time when the character, purpose, or degree of the Customer's use of the service has materially changed, or when it is indicated that it will change.
3. The making of a deposit shall not relieve any Customer of the obligation to pay current bills when due. A deposit shall only be applied to the indebtedness of the Customer for jurisdictional telecommunications services of the provider.
4. The Company will pay interest on deposits, to accrue from the date the deposit is made until it has been refunded, or until a reasonable effort has been made to effect refund. The Company will pay interest at the rate prescribed by the Department, and in conformance with 220 CMR 26.09.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.5 Deposits, (Cont'd.)

A. Commercial Customers, (Cont'd.)

5. The Company shall keep a record of each cash deposit until the deposit is returned. The record will show the name of each Customer making a deposit; the premises occupied by the Customer when making the deposit and each successive premises occupied while the deposit is retained by the Company; the amount and date of making the deposit; and a record of each transaction, such as the payment of interest, interest credited, etc., concerning the deposit. Concurrently with receiving a deposit, the Company will provide the Customer a receipt showing the deposit date, the name and billing address of the Customer and the deposit amount.
6. Upon discontinuance of service, or when a Customer has established credit by other means, the Company will promptly refund any deposit, plus accrued simple interest, or the balance, if any, in excess of the unpaid bills for the services furnished by the Company. A transfer of service from one location to another within the Company serving area shall not be deemed a discontinuance with the Company if the character of the service remains unchanged.
7. Deposits will be refunded after twelve months of timely payment, with interest as specified above.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.6 Cancellation of Application for Service

- A. Applications for service cannot be canceled without Company agreement. Where the Company permits a Customer to cancel an application for service prior to the start of service or prior to any special construction, no charges will be imposed except for those specified below. Where special construction of facilities has been started prior to the cancellation, and the Company has another requirement for the specially constructed facilities, no charge applies.
- B. Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the lower of the following charge applies;
- The total costs of installing and removing such facilities; or  
The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this tariff plus the full amount of any applicable installation and termination charges.
- C. Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred by the Company, less net salvage, applies. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.
- D. Special charges described in 2.5.6 A. through 2.5.6 C. will be calculated and applied on a case-by-case basis.



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.5 Payment Arrangements, (Cont'd.)

2.5.7 Changes in Service Requested

If the Customer makes or requests material changes in circuit engineering, equipment specifications, service parameters, premises locations, or otherwise materially modifies any provision of the application for service, the Customer's installation fee shall be adjusted accordingly.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.6 Discontinuance of Service

Without incurring liability, the Company may refuse or discontinue service for the following reasons provided that, unless otherwise stated, Customers will be given fifteen (15) days written notice by first class mail, with a final notice by Certified Mail five (5) days prior to discontinuance.

- 2.6.1 For noncompliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- 2.6.2 For noncompliance with or violation of Department regulation or Block Line Systems rules and regulations on file with the Department.
- 2.6.3 Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Company from furnishing such services.
- 2.6.4 For failure of the Customer to make proper application for service or for use of telephone service for any other property or purpose than that described in the application.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

- 2.6 Discontinuance of Service, (Cont'd.)
- 2.6.5 Without notice in the event of tampering with the equipment or services owned by Block Line Systems or its agents.
  - 2.6.6 Without notice in the event of Customer use of equipment or services in such a manner as to adversely affect Company equipment or Company service to others.
  - 2.6.7 For neglect or refusal to provide reasonable access to Block Line Systems or its agents for the purpose of inspection and maintenance of equipment owned by Block Line Systems or its agents.
  - 2.6.8 For non-payment of any amount past due to the Company by the Customer.
  - 2.6.9 Without notice for unauthorized or unlawful use of Authorization Codes. Authorization Codes are issued only by the Company to the Customer and may not be sold or otherwise distributed without the written consent of the Company.
  - 2.6.10 Without notice in the event of any other unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, Block Line Systems may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
  - 2.6.11 For Customer's breach of contract for service between the Company and the Customer.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service

Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in equipment owned, provided, or billed for, by the Company.

Interruptions in service that are not due to the negligence of, or noncompliance with the provisions of this tariff by, the Customer or the operation or malfunction of the facilities, power or equipment provided by the Customer, will be credited to the Customer as set forth in 2.7.1 for the part of the service that the interruption affects.

For the purpose of applying this provision, the word "interruption" shall mean the inability to complete calls, either incoming or outgoing or both, due to equipment malfunction or human errors.

2.7.1 General

- A. A credit allowance will be given when service is interrupted, except as specified below. A service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- B. An interruption period begins when the Customer reports a service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the service, facility or circuit is operative.
- C. If the Customer reports a service, facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the service, facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a service, facility or circuit considered by the Company to be impaired.
- D. The Customer shall be responsible for the payment of service charges as set forth herein for visits by Company agents or employees to the premises of the Customer when the service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.2 Limitations of Allowances

No credit allowance will be made for any interruption in service:

- A. Due to the negligence of or noncompliance with the provisions of this tariff by any person or entity other than the Company, including but not limited to the Customer;
- B. Due to the failure of power, equipment, systems, connections or services not provided by the Company;
- C. Due to circumstances or causes beyond the reasonable control of the Company;
- D. During any period in which the Company is not given full and free access to its facilities and equipment for the purposes of investigating and correcting interruptions;
- E. Due to electric power failure where, by the provisions of this tariff, the subscriber is responsible for providing electric power;
- F. A service will not be deemed to be interrupted if a Customer continues to voluntarily make use of the service. If the service is interrupted, the Customer can get a service credit, use another means of communications provided by the Company (pursuant to Section 2.7.3), or utilizes another service provider;
- G. During any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- H. That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- I. That was not reported to the Company within thirty (30) days of the date that service was affected.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.3 Use of Another Means of Communications

If the Customer elects to use another means of communications during the period of interruption, the Customer must pay the charges for the alternative service used.

2.7.4 Application of Credits for Interruptions in Service

- A. Credits for interruptions in service that is provided and billed on a flat rate basis for a minimum period of at least one month, beginning on the date that billing becomes effective, shall in no event exceed an amount equivalent to the proportionate charge to the Customer for the period of service during which the event that gave rise to the claim for a credit occurred. A credit allowance is applied on a pro rata basis against the rates specified hereunder and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit.
- B. For calculating credit allowances, every month is considered to have thirty (30) days.
- C. A credit allowance will be given for interruptions of thirty (30) minutes or more. Two or more interruptions of fifteen (15) minutes or more during any one 24-hour period shall be combined into one cumulative interruption.

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 LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF
 

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## SECTION 2 - REGULATIONS, (CONT'D.)

## 2.7 Allowances for Interruptions in Service, (Cont'd.)

## 2.7.4 Application of Credits for Interruptions in Service, (Cont'd.)

## D. Interruptions of 24 Hours or Less

Length of Interruption	Amount of Service To Be Credited
Less than 30 minutes	None
30 minutes up to but not including 3 hours	1/10 Day
3 hours up to but not including 6 hours	1/5 Day
6 hours up to but not including 9 hours	2/5 Day
9 hours up to but not including 12 hours	3/5 Day
12 hours up to but not including 15 hours	4/5 Day
15 hours up to but not including 24 hours	One Day

## E. Interruptions Over 24 Hours and Less Than 72 Hours

Interruptions over 24 hours and less than 72 hours will be credited 1/5 day for each 3-hour period or fraction thereof. No more than one full day's credit will be allowed for any period of 24 hours.

## F. Interruptions Over 72 Hours

Interruptions over 72 hours will be credited 2 days for each full 24-hour period. No more than thirty (30) days credit will be allowed for any one month period.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.7 Allowances for Interruptions in Service, (Cont'd.)

2.7.5 Cancellation For Service Interruption

Cancellation or termination for service interruption is permitted only if any circuit experiences a single continuous outage of 8 hours or more or cumulative service credits equaling 16 hours in a continuous 12-month period. The right to cancel service under this provision applies only to the single circuit that has been subject to the outage or cumulative service credits.

2.8 Use of Customer's Service by Others

2.8.1 Joint Use Arrangements

Joint use arrangements will be permitted for all services provided under this tariff. From each joint use arrangement, one member will be designated as the Customer responsible for the manner in which the joint use of the service will be allocated. The Company will accept orders to start, rearrange, relocate, or discontinue service only from the designated Customer. Without affecting the Customer's ultimate responsibility for payment of all charges for the service, each joint user shall be responsible for the payment of the charges billed to it.



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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**

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**SECTION 2 - REGULATIONS, (CONT'D.)****2.9 Cancellation by Customer**

Customer may, after meeting a minimum service period, if any, terminate service by providing 30 days written notice to the Company prior to cancellation. Customers terminating service prior to the expiration of the thirty (30) day notice period will not receive a prorated refund of fixed or recurring monthly charges which are billed in advance.

**2.10 Cancellation of Service/Termination Liability**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in Section 2.7.1 above), the Customer agrees to pay to the Company termination liability charges, as defined below. These charges shall become due as of the effective date of the cancellation or termination and be payable within the period, set forth in Section 2.5.2.

**2.10.1 Termination Liability**

The Customer's termination liability for cancellation of service shall be equal to:

- A. all unpaid Nonrecurring charges reasonably expended by the Company to establish service to the Customer; plus
- B. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus
- C. 90% of the Monthly Recurring Charge for the service under the term agreement, multiplied by the number of lines, multiplied by the months remaining in the term agreement.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.11 Transfers and Assignments

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties:

2.11.1 to any subsidiary, parent company or affiliate of the Company; or

2.11.2 pursuant to any sale or transfer of substantially all the assets of the Company; or

2.11.3 pursuant to any financing, merger or reorganization of the Company.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.12 Customer Liability for Unauthorized Use of the Network

Unauthorized use of the network occurs when a person or entity that does not have actual, apparent, or implied authority to use the network, obtains Company services provided under this tariff.

2.12.1 Customer Liability for Fraud and Unauthorized Use of the Network

- A. The Customer is liable for the unauthorized use of the network obtained through the fraudulent use of a Company calling card, if such a card is offered by the Company, provided that the unauthorized use occurs before the Company has been notified.
- B. A Company calling card is a telephone calling card issued by the Company at the Customer's request, which enables the Customer or user(s) authorized by the Customer to place calls over the Network and to have the charges for such calls billed to the Customer's account.
- C. The Customer must give the Company written or oral notice that an unauthorized use of a Company calling card occurred or may occur as a result of loss, and/or theft.
- D. The Customer is responsible for payment of all charges for calling card services furnished to the Customer or to users authorized by the Customer to use service provided under this tariff, unless due to the negligence of the Company. This responsibility is not changed due to any use, misuse, or abuse of the Customer's service or Customer-provided equipment by third parties, the Customer's employees, or the public.
- E. The liability of the Customer for unauthorized use of the Network by credit card fraud will not exceed the lesser of fifty dollars (\$50.00) or the amount of money, property, labor, or services obtained by the unauthorized user before notification to the Company was affected.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.13 Notices and Communications

2.13.1 The Customer shall designate on the Service Order the address to which the Company shall mail or deliver all notices and other communications, except that the Customer may also designate a separate address to which Company bills for service shall be mailed.

2.13.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service to which the Customer shall mail payment on that bill.

2.13.3 Except as otherwise stated in this tariff, all notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communication or bill with the U.S. Mail or a private delivery service, prepaid and properly addressed, or when actually received or refused by the addressee, whichever occurs first.

2.13.4 The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.14 Taxes, Fees and Surcharges

The Company reserves the right to bill any and all applicable taxes, fees and surcharges in addition to normal rates and charges for services provided to the Customer. Taxes and fees include, but are not limited to, Federal Excise Tax, State Sales Tax and Municipal Tax. Unless otherwise specified in this tariff, such taxes, fees and surcharges are in addition to rates as quoted in this tariff and will be itemized separately on Customer invoices.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 2 - REGULATIONS, (CONT'D.)

2.15 Miscellaneous Provisions

2.15.1 Telephone Number Changes

Whenever any Customer's telephone number is changed after a directory is published, the Company shall intercept all calls to the former number for at least one hundred and twenty (120) days and give the calling party the new number provided existing central office equipment will permit, and the Customer so desires.

When service in an existing location is continued for a new Customer, the existing telephone number may be retained by the new Customer only if the former Customer consents in writing, and if all charges against the account are paid or assumed by the new Customer.

2.15.2 Maintenance and Operations Records

Records of various tests and inspections, to include non-routine corrective maintenance actions or monthly traffic analysis summaries for network administration, necessary for the purposes of the Company or to fulfill the requirements of Department rules shall be kept on file in the office of the Company as required under Department rules.

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS****3.1 Exchange Service Areas****3.1.1 Local Calling Areas****A. Metropolitan Boston Exchanges**

The local area of each exchange or locality includes all the central offices and localities of the exchange. The local calling areas consist of contiguous exchanges within the Local Access and Transport Area (LATA), and certain additional exchanges and localities.

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Arlington	Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Milton, Melrose, Needham, Newton, Norwood, Quincy, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Winchester, Winthrop, Woburn
Belmont	Arlington, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Winchester, Winthrop, Woburn
Braintree	Arlington, Belmont, Boston Central, Brighton, Brookline, Cambridge, Canton, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Malden, Medford, Milton, Needham, Newton, Norwood, Quincy, Randolph, Revere, Roxbury, Somerville, South Boston, Watertown, Wellesley, Weymouth, Winthrop

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 LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF
 

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Brighton	Arlington, Belmont, Boston Central, Braintree, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Winthrop, Woburn, Winchester
Brookline	Arlington, Belmont, Boston Central, Braintree, Brighton, Burlington, Cambridge, Canton, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn
Cambridge	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Canton, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Canton	Boston Central, Braintree, Brighton, Brookline, Cambridge, Charlestown, Dedham, Dorchester, Hingham, Hyde Park, Jamaica Plain, Milton, Needham, Newton, Norwood, Quincy, Randolph, Roxbury, Sharon, South Boston, Stoughton, Waltham, Watertown, Wellesley, Weymouth
Boston Central	Arlington, Braintree, Belmont, Brighton, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn
Charlestown	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Canton, Chelsea, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Service Areas, (Cont'd.)

3.1.1 Local Calling Areas, (Cont'd.)

A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Chelsea	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Charlestown, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Quincy, Randolph, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Waltham, Wakefield, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn
Cohasset	Boston Central, Braintree, Chelsea, Dorchester, East Boston, Hingham, Hull, Milton, Quincy, Randolph, Revere, Roxbury, Scituate, South Boston, Weymouth, Winthrop
Dedham	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Cambridge, Canton, Charlestown, Chelsea, Dorchester, Dover, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Revere, Roxbury, Somerville, South Boston, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Dorchester	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Cohasset, Dedham, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn
East Boston	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn
Everett	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Quincy, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth Winchester, Winthrop, Woburn

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Hingham	Boston Central, Braintree, Brighton, Brookline, Cambridge, Canton, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hull, Hyde Park, Jamaica Plain, Lynn, Malden, Milton, Norwell, Quincy, Randolph, Revere, Rockland, Roxbury, Scituate, Somerville, South Boston, Weymouth, Winthrop
Hull	Boston Central, Braintree, Brighton, Brookline, Cambridge, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hyde Park, Jamaica Plain, Lynn, Malden, Medford, Melrose, Milton, Quincy, Randolph, Revere, Roxbury, Somerville, South Boston, Weymouth, Winthrop
Hyde Park	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Cambridge, Canton, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Jamaica Plain, Lexington, Lincoln, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Revere, Roxbury, Somerville, South Boston, Stoneham, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Jamaica Plain	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn
Lexington	Arlington, Belmont, Billerica, Boston Central, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Concord, Dedham, Dorchester, East Boston, Everett, Hyde Park, Jamaica Plain, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Winchester, Winthrop, Woburn
Lincoln	Arlington, Belmont, Boston Central, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Concord, Dedham, Dorchester, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Malden, Medford, Melrose, Needham, Newton, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wayland, Wellesley, Winchester, Woburn

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Malden	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Medford, Melrose, Milton, Needham, Newton, Quincy, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn
Medford	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Melrose, Milton, Needham, Newton, Quincy, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley Winchester, Winthrop, Woburn
Melrose	Arlington, Belmont, Boston Central, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Milton, Needham, Newton, Quincy, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley Winchester, Winthrop, Woburn

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Milton	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Cambridge, Canton, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lynn, Malden, Medford, Melrose, Needham, Newton, Norwood, Quincy, Randolph, Revere, Roxbury, Somerville, South Boston, Stoneham, Waltham, Watertown, Wellesley, Weymouth Winchester, Winthrop, Woburn
Needham	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Dedham, Dorchester, Dover, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Lincoln' Malden, Medford, Melrose, Milton, Newton, Norwood, Quincy, Randolph, Revere, Roxbury, Somerville, South Boston, Stoneham, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn
Newton	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Winchester, Winthrop, Woburn

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Service Areas, (Cont'd.)

3.1.1 Local Calling Areas, (Cont'd.)

A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Norwood	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Cambridge, Canton, Charlestown, Dedham, Dorchester, Dover, East Boston, Hyde Park, Jamaica Plain, Milton, Needham, Newton, Quincy, Randolph, Roxbury, Sharon, Somerville, South Boston, Walpole Waltham, Watertown, Wellesley, Weymouth
Quincy	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Cambridge, Canton, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Randolph, Revere, Roxbury, Somerville, South Boston, Stoneham, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop
Randolph	Brighton, Boston Central, Braintree, Brockton, Brookline, Cambridge, Canton, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Hingham, Hull, Hyde Park, Jamaica Plain, Milton, Needham, Newton, Norwood, Quincy, Rockland, Roxbury, Somerville, South Boston, Stoughton, Watertown, Wellesley, Weymouth, Winthrop

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Service Areas, (Cont'd.)

3.1.1 Local Calling Areas, (Cont'd.)

A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Reading	Arlington, Belmont, Boston Central, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dorchester, East Boston, Everett, Jamaica Plain, Lexington, Lincoln, Lynn, Lynnfield, Malden, Medford, Melrose, Newton, North Reading, Revere, Roxbury, Saugus, Somerville, Stoneham, South Boston, Wakefield, Waltham, Watertown, Wilmington, Winchester, Winthrop, Woburn
Revere	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Quincy, Reading, Roxbury, Saugus, Somerville, South Boston, Stoneham, Waltham, Watertown, Wakefield, Wellesley, Weymouth, Winchester, Winthrop, Woburn
Roxbury	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Randolph, Reading, Quincy, Revere, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn



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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**
**3.1 Service Areas, (Cont'd.)**
**3.1.1 Local Calling Areas, (Cont'd.)**
**A. Metropolitan Boston Exchanges, (Cont'd.)**

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Somerville	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Saugus, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn
South Boston	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Somerville, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Winthrop, Woburn
Stoneham	Arlington, Belmont, Boston Central, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dorchester, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Quincy, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Wakefield, Waltham, Watertown, Wellesley, Winchester, Winthrop, Woburn

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Wakefield	Arlington, Belmont, Boston Central, Brighton, Brookline, Burlington, Chelsea, Cambridge, Charlestown, Dorchester, East Boston, Everett, Jamaica Plain, Lexington, Lincoln, Lynn, Lynnfield, Malden, Medford, Melrose, Newton, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Waltham, Watertown, Winchester, Winthrop, Woburn
Waltham	Arlington, Belmont, Boston Central, Brighton, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Lincoln, Malden, Medford, Melrose, Milton, Natick, Needham, Newton, Norwood, Quincy, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Watertown, Wayland, Wellesley, Winchester, Winthrop, Woburn
Watertown	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Norwood, Quincy, Randolph, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Waltham, Wellesley, Winchester, Winthrop, Woburn

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Service Areas, (Cont'd.)

3.1.1 Local Calling Areas, (Cont'd.)

A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Wellesley	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Canton, Charlestown, Chelsea, Dedham, Dorchester, Dover, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Lincoln, Malden, Medford, Melrose, Milton, Natick, Needham, Newton, Norwood, Quincy, Randolph, Revere, Roxbury, Somerville, South Boston, Stoneham, Waltham, Watertown, Winchester, Winthrop, Woburn
Weymouth	Boston Central, Braintree, Brighton, Brookline, Cambridge, Canton, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Malden, Milton, Needham, Norwood, Quincy, Randolph, Revere, Rockland, Roxbury, Somerville, South Boston, Winthrop
Winchester	Arlington, Belmont, Boston Central, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Quincy, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Winthrop, Woburn

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Service Areas, (Cont'd.)

3.1.1 Local Calling Areas, (Cont'd.)

A. Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas for Metropolitan Boston Exchanges	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Winthrop	Arlington, Belmont, Boston Central, Braintree, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Cohasset, Dedham, Dorchester, East Boston, Everett, Hingham, Hull, Hyde Park, Jamaica Plain, Lexington, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Quincy, Randolph, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Weymouth, Winchester, Woburn
Woburn	Arlington, Belmont, Boston Central, Brighton, Brookline, Burlington, Cambridge, Charlestown, Chelsea, Dorchester, East Boston, Everett, Hyde Park, Jamaica Plain, Lexington, Lincoln, Lynn, Malden, Medford, Melrose, Milton, Needham, Newton, Reading, Revere, Roxbury, Saugus, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Wilmington, Winchester, Winthrop

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)****3.1 Service Areas, (Cont'd.)****3.1.1 Local Calling Areas, (Cont'd.)****B. Outside Metropolitan Boston Exchanges**

The local calling area of each exchange or locality includes all central offices and localities of the exchange. In addition, the local calling area consists of contiguous exchanges within the LATA and certain additional exchanges localities. Exchanges enclosed within [ ] indicates exchange in different LATA.

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Acton	Concord, Harvard, Littleton, Maynard, Westford
Amesbury	Merrimac, Newburyport, [South Hampton, NH Locality], West Newbury
Andover	Lawrence, Lowell, North Reading, Wilmington
Ashburnham	Ashby, Fitchburg, Gardner, Westminster, Winchendon
Ashby	Ashburnham, Fitchburg, Townsend
Assonet	Fall River, Rochester, Taunton
Athol (New Salem, Orange and Warwick only)	[Amherst] (Leverett, Shutesbury and Sunderland only), [Ashfield], [Bernardston], [Charlemont], [Colrain], [Conway], [Greenfield], [Millers Falls], [Monroe Bridge Locality], [Montague], [Northfield], Orange, Petersham, [Shelburne Falls], [South Deerfield], Templeton, [Turners Falls], Winchendon
Athol (other)	Orange, Petersham, Templeton, Winchendon
Attleboro	Mansfield, North Attleboro, Norton, Rehoboth Zone, Southgate Locality
Auburn	Boylston, Grafton, Holden, Leicester, Millbury, Oxford, Oakham, Rutland, Shrewsbury, Spencer, West Boylston, Worcester
Ayer	Bolton, Clinton, Groton, Harvard, Leominster, Littleton, Shirley
Barnstable	Dennis, Hyannis, Osterville, Sagamore
Barre	[Gilbertville], Hubbardston, North Brookfield, Oakham, Petersham, Rutland, Templeton

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Bellingham	Blackstone Locality, Franklin, Medway, Milford
Berlin	Bolton, Boylston, Clinton, Hudson, Marlboro, Northboro
Beverly	Danvers, Hamilton, Manchester, Peabody, Salem
Billerica	Burlington, Concord, Lexington, Lowell, Wilmington
Blackstone Locality	Bellingham, [Cumberland Hill, RII, Franklin, Milford, Uxbridge, [Woonsocket, RI], Wrentham
Bolton	Ayer, Berlin, Clinton, Harvard, Hudson, Maynard
Boylston	Auburn, Berlin, Clinton, Grafton, Holden, Leicester, Millbury, Northboro, Oakham, Rutland, Spencer, Shrewsbury, Sterling, West Boylston, Worcester
Brewster	Dennis, Harwich, Orleans
Bridgewater	Brockton, Bryantville, East Bridgewater, Middleboro, Taunton
Brockton	Bridgewater, East Bridgewater, Easton, Randolph, Rockland, Stoughton, Taunton, Whitman
Bryantville	Bryantville
Burlington	Arlington, Belmont, Billerica, Boston Central, Brighton, Brookline, Cambridge, Charlestown, Chelsea, Dorchester, East Boston, Everett, Jamaica Plain, Lexington, Lincoln, Malden, Medford, Melrose, Needham, Newton, Reading, Revere, Roxbury, Somerville, South Boston, Stoneham, Wakefield, Waltham, Watertown, Wellesley, Wilmington, Winchester, Winthrop, Woburn
Buzzards Bay	Cataumet, Plymouth, Sagamore, Wareham
Carver	Kingston, Middleboro, Plymouth, Wareham

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Cataumet	Buzzards Bay, Falmouth, Osterville, Sagamore
Charlton	Leicester, North Brookfield, Oxford, Southbridge, Spencer, Sturbridge, Webster
Chatham	Harwich, Orleans
Chilmark	Edgartown, Vineyard Haven
Clinton	Ayer, Berlin, Bolton, Boylston, Leominster, Sterling, West Boylston, Worcester
Concord	Acton, Billerica, Lexington, Lincoln, Lowell, Maynard, Sudbury, Wayland, Westford
Danvers	Beverly, Hamilton, Lawrence, Lynnfield, North Reading, Peabody, Salem, Topsfield
Dennis	Barnstable, Brewster, Harwich, Hyannis
Dighton	Fall River, Rehoboth Zone, Taunton
Dover	Dedham, Medfield, Natick, Needham, Norwood, Walpole, Wellesley
Duxbury	Kingston, Marshfield
East Bridgewater	Bridgewater, Brockton, Bryantville, Whitman
East Douglas	Millbury, Oxford, [Pascoag, RI], Uxbridge, Webster, Whitinsville
Easton	Brockton, Mansfield, Norton, Sharon, Stoughton, Taunton
Edgartown	Chilmark, Vineyard Haven
Essex	Gloucester, Hamilton, Ipswich, Manchester
Fall River	Assonet, Dighton, [Little Compton, RI], New Bedford, North Swansea Locality, Rehoboth, Rochester, [Tiverton, RI], Westport
Falmouth	Cataumet, Osterville

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Fitchburg	Ashburnham, Ashby, Leominster, Lunenburg, Townsend, Westminster
Foxboro	Mansfield, North Attleboro, Sharon, Walpole, Wrentham
Framingham	Holliston, Hopkinton, Marlboro, Natick, Sudbury, Wayland
Franklin	Bellingham, Blackstone Locality, Medfield, Medway, Millis, Walpole, Wrentham
Gardner	Ashburnham, Hubbardston, Templeton, Westminster, Winchendon
Georgetown	Haverhill, Lawrence, Newburyport, Rowley, Topsfield
Gloucester	Essex, Manchester, Rockport
Grafton	Auburn, Boylston, Holden, Leicester, Millbury, Oakham, Rutland, Shrewsbury, Spencer, Upton, West Boylston, Westboro, Whitinsville, Worcester
Groton	Ayer, Littleton, Lunenburg, Pepperell, Shirley, Townsend, Tyngsboro, Westford
Hamilton	Beverly, Danvers, Essex, Ipswich, Manchester, Topsfield
Hanover	Bryantville, Kingston, Marshfield, Norwell, Rockland, Whitman
Harvard	Acton, Ayer, Bolton, Littleton, Maynard
Harwich	Brewster, Chatham, Dennis, Orleans
Haverhill	Georgetown, [Hampstead, NH], [Kingston, NH], Lawrence, Merrimac, Newburyport, [Plaistow, NH], West Newbury
Holden	Auburn, Boylston, Grafton, Leicester, Millbury, Oakham, Princeton, Rutland, Shrewsbury, Spencer, Sterling, West Boylston, Worcester
Holliston	Framingham, Hopkinton, Medway, Milford, Millis, Natick
Hopkinton	Framingham, Holliston, Marlboro, Milford, Upton, Westboro



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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Hubbardston	Barre, Gardner, Princeton, Rutland, Templeton, Westminster
Hudson	Berlin, Bolton, Marlboro, Maynard, Sudbury
Hyannis	Barnstable, Dennis, Osterville
Ipswich	Essex, Hamilton, Rowley, Topsfield
Kingston	Bryantville, Carver, Duxbury, Hanover, Marshfield, Middleboro, Plymouth
Lawrence	Andover, Danvers, Georgetown, Haverhill, Lowell, North Reading, [Salem, NH], Topsfield
Leicester	Auburn, Boylston, Charlton, Grafton, Holden, Millbury, Oakham, Oxford, Rutland, Shrewsbury, Spencer, West Boylston, Worcester
Leominster	Ayer, Clinton, Fitchburg, Lunenburg, Princeton, Shirley, Sterling, Westminster
Littleton	Acton, Ayer, Groton, Harvard, Westford
Lowell	Andover, Billerica, Concord, Lawrence, [Pelham, NH], Tyngsboro, Westford, Wilmington
Lunenburg	Fitchburg, Groton, Leominster, Shirley, Townsend
Lynn	Arlington, Belmont, Boston Central, Brighton, Brookline, Cambridge, Charlestown, Chelsea, Dorchester, East Boston, Everett, Hingham, Hull, Jamaica Plain, Lexington, Lynnfield, Malden, Marblehead, Medford, Melrose, Milton, Newton, Peabody, Quincy, Reading, Revere, Roxbury, Salem, Saugus, Somerville, South Boston, Stoneham, Wakefield, Watertown, Winchester, Winthrop, Woburn

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 LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF
 

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## SECTION 3 - SERVICE AREAS, (CONT'D.)

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Lynnfield	Danvers, Lynn, North Reading, Peabody, Reading, Saugus, Wakefield
Manchester	Beverly, Essex, Gloucester, Hamilton
Mansfield	Attleboro, Easton, Foxboro, North Attleboro, Norton, Sharon
Marblehead	Lynn, Salem
Marion	Mattapoissett, Rochester, Wareham
Marlboro	Berlin, Framingham, Hopkinton, Hudson, Maynard, Northboro, Sudbury, Westboro
Marshfield	Duxbury, Hanover, Kingston, Norwell, Scituate
Mattapoissett	Marion, New Bedford, Rochester
Maynard	Acton, Bolton, Concord, Harvard, Hudson, Marlboro, Sudbury
Medfield	Dover, Franklin, Millis, Natick, Walpole
Medway	Bellingham, Franklin, Holliston, Milford, Millis
Merrimac	Amesbury, Haverhill, West Newbury
Middleboro	Bridgewater, Bryantville, Carver, Kingston, Rochester, Taunton, Wareham
Milford	Bellingham, Blackstone Locality, Holliston, Hopkinton, Medway, Upton, Uxbridge, Whitinsville
Millbury	Auburn, Boylston, East Douglas, Grafton, Holden, Leicester, Oakham, Oxford, Rutland, Shrewsbury, Spencer, West Boylston, Whitinsville, Worcester
Millis	Franklin, Holliston, Medfield, Medway, Natick
Nantucket	Siasconset
Natick	Dover, Framingham, Holliston, Medfield, Millis, Waltham, Wayland, Wellesley
New Bedford	Fall River, Mattapoissett, Rochester, Westport

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Newburyport	Amesbury, Georgetown, Haverhill, Rowley, [Seabrook, NH], West Newbury
North Attleboro	Attleboro, Foxboro, Mansfield, Southgate Locality, Wrentham
Northborc	Berlin, Boylston, Marlboro, Shrewsbury, Westboro, Worcester
North Brookfield	Barre, Charlton, [Gilbertville], Oakham, Spencer, Sturbridge, [Warren]
North Reading	Andover, Danvers, Lawrence, Lynnfield, Reading, Wilmington
North Swansea Locality	[Bristol, RI Zone], Fall River, [Providence, RI Zone], Rehoboth Zone, Seekonk Locality, Seekonk Locality, [Warren, RI Zone]
Norton	Attleboro, Easton, Mansfield, Rehoboth Zone, Taunton
Norwell	Hanover, Hingham, Marshfield, Rockland, Scituate
Oakham	Auburn, Barre, Boylston, Grafton, Holden, Leicester, Millbury, North Brookfield, Rutland, Shrewsbury, Spencer, West Boylston, Worcester
Orange	[Amherst] (Leverett, Shutesbury and Sunderland only), [Ashfield], Athol, [Bernardston], [Charlemont], [Colrain], [Conway], [Greenfield], [Millers Falls], [Montague], [Monroe Bridge Locality], [Northfield], Petersham, [Shelburne Falls], [South Deerfield], [Turners Falls]
Orleans	Brewster, Chatham, Harwich, Wellfleet
Osterville	Barnstable, Cataumet, Falmouth, Hyannis, Sagamore
Oxford	Auburn, Charlton, East Douglas, Leicester, Millbury, Webster, Worcester
Peabody	Beverly, Danvers, Lynn, Lynnfield, Salem
Pepperell	Groton, Townsend, Tyngsboro
Petersham	Athol, Barre, Orange, Templeton
Plymouth	Buzzards Bay, Carver, Kingston, Sagamore, Wareham

Issued: September 15, 2014

Effective: October 15, 2014

Issued by: Brian Rex  
 1645 West Chester Pike  
 West Chester, PA 19382

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Service Areas, (Cont'd.)

3.1.1 Local Calling Areas, (Cont'd.)

B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Princeton	Holden, Hubbardston, Leominster, Rutland, Sterling, Westminsster
Provinceton	Wellfleet
Rehoboth (Zone of the Metropolitan Province, R.I. Exchange)	Attleboro, Dighton, Fall River, North Swansea, Norton, [Providence, RI Zone] , Seekonk Locality, Southgate Locality, Taunton
Rochester	Assonet, Fall River, Marion, Mattapoisett, Middleboro, New Bedford, Taunton, Wareham
Rockland	Brockton, Hanover, Hingham, Norwell, Randolph, Weymouth, Whitman
Rockport	Gloucester
Rowley	Georgetown, Ipswich, Newburyport, Topsfield
Rutland	Auburn, Barre, Boylston, Grafton, Holden, Hubbardston, Leicester, Millbury, Oakham, Princeton, Shrewsbury, Spencer, West Boylston, Worcester
Sagamore	Barnstable, Buzzards Bay, Cataumet, Osterville, Plymouth
Salem	Beverly, Danvers, Lynn, Marblehead
Saugus	Arlington, Boston Central, Cambridge, Charlestown, Chelsea, East Boston, Everett, Lynn, Lynnfield, Malden, Medford, Melrose, Reading, Revere, Somerville, Stoneham, Wakefield, Winchester, Winthrop, Woburn
Scituate	Cohasset, Hingham, Marshfield, Norwell

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Seekonk Locality	[Bristol, RI], [Centredale, RI], [Coventry, RI], [Cumberland Hill, RI], [Greenwich, RI Zone], North Swansea Locality, [Pawtucket, RI], [Providence, RI], Rehoboth Zone, [Scituate, RI Zone], Southgate Locality, [Warren, RI], [Warwick, RI], [West Warwick, RI Zone]
Sharon	Canton, Easton, Foxboro, Mansfield, Norwood, Stoughton, Walpole
Shirley	Ayer, Groton, Leominster, Lunenburg
Shrewsbury	Auburn, Boylston, Grafton, Holden, Leicester, Millbury, Oakham, Northboro, Rutland, Spencer, West Boylston, Westboro, Worcester
Siasconset	Nantucket
Southbridge	Charlton, Sturbridge, Webster
Southgate Locality	Attleboro, [Centredale, RI Zone], [Cumberland Hill, RI], North Attleboro, [Pawtucket, RI Zone], [Providence, RI Zone], Rehoboth Zone, Seekonk Locality
Spencer	Auburn, Boylston, Charlton, Grafton, Holden, Leicester, Millbury, North Brookfield, Oakham, Rutland, Shrewsbury, West Boylston, Worcester
Sterling	Boylston, Clinton, Holden, Leominster, Princeton, West Boylston, Worcester
Stoughton	Brockton, Canton, Easton, Randolph, Sharon
Sturbridge	[Brimfield], Charlton, North Brookfield, Southbridge, [Warren]
Sudbury	Concord, Framingham, Hudson, Marlboro, Maynard, Wayland
Taunton	Assonet, Bridgewater, Brockton, Dighton, Easton, Middleboro, Norton, Rehoboth Zone, Rochester
Templeton	Athol, Barre, Gardner, Hubbardston, Petersham, Winchendon
Topsfield	Danvers, Georgetown, Hamilton, Ipswich, Lawrence, Rowley

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Townsend	Ashby, Fitchburg, Groton, Lunenburg, Pepperell
Tyngsboro	Groton, Lowell, [Nashua, NH], Pepperell, Westford
Upton	Grafton, Hopkinton, Milford, Westboro, Whitinsville
Uxbridge	Blackstone Locality, East Douglas, Milford, [Pascoag, RI], Whitinsville
Vineyard Haven	Chilmark, Edgartown
Walpole	Dover, Foxboro, Franklin, Medfield, Norwood, Sharon, Wrentham
Wareham	Buzzards Bay, Carver, Marion, Middleboro, Plymouth, Rochester
Wayland	Concord, Framingham, Lincoln, Natick, Sudbury, Waltham
Webster	Charlton, East Douglas, [North Thompson, CT], Oxford, Southbridge
Wellfleet	Orleans, Provincetown
Westboro	Grafton, Hopkinton, Marlboro, Northboro, Shrewsbury, Upton, Worcester
West Boylston	Auburn, Boylston, Clinton, Grafton, Holden, Leicester, Millbury, Oakham, Rutland, Shrewsbury, Spencer, Sterling, Worcester
Westford	Acton, Concord, Groton, Littleton, Lowell, Tyngsboro
Westminster	Ashburnham, Fitchburg, Gardner, Hubbardston, Leominster, Princeton
West Newbury	Amesbury, Haverhill, Merrimac, Newburyport
Westport	Fall River, [Little Compton, RI], New Bedford
Whitinsville	East Douglas, Grafton, Millbury, Milford, Upton, Uxbridge
Whitman	Brockton, Bryantville, East Bridgewater, Hanover, Rockland

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Service Areas, (Cont'd.)

3.1.1 Local Calling Areas, (Cont'd.)

B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 617/508	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Wilmington	Andover, Billerica, Burlington, Lowell, North Reading, Reading, Woburn
Winchendon	Ashburnharn, Athol, [Fitzwilliam, NH], Gardner, [Rindge, NH], Templeton
Worcester	Auburn, Boylston, Clinton, Grafton, Holden, Leicester, Millbury, Northboro, Oakham, Oxford, Rutland, Shrewsbury, Spencer, Sterling, West Boylston, Westboro
Wrentham	Blackstone Locality, Foxboro, Franklin, North Attleboro, Walpole

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 3 - SERVICE AREAS, (CONT'D.)

3.1 Service Areas, (Cont'd.)

3.1.1 Local Calling Areas, (Cont'd.)

B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 413	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Adams	Charlemont, Curnmington, Dalton, North Adams, Pittsfield, [Stamford, VT Locality], Williamstown
Amherst (Leverett, Shutesbury and Sunderland only)	Ashfield, [Athol] (Salem, Orange and Warwick only), Belchertown, Bernardston, Charlemont, Colrain, Conway, Greenfield, Hatfield, Holyoke, Millers Falls, Monroe Bridge Locality, Montague, Northampton, Northfield, [Orange], Shelburne Falls, South Deerfield, Turner Falls
Amherst (other)	Belchertown, Hatfield, Holyoke, Montague, Northampton, [Orange], South Deerfield
Ashfield	Amherst (Leverett, Shutesbury and Sunderland only), [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Colrain, Conway, Cummington, Greenfield, Millers Falls, Monroe Bridge Locality, Montague, Northfield, [Orange], Shelburne Falls, South Deerfield, Turners Falls, Williamsburg
Becket	Blandford, Chester, Hinsdale, Huntington, Lee, Lenox, Otis, Pittsfield, Worthington
Belchertown	Amherst, Ludlow, Palmer, Ware
Bernardston	Amherst (Leverett, Shutesbury and Sunderland only), Ashfield, [Athol], (New Salem, Orange and Warwick only), Charlemont, Colrain, Conway, Greenfield, Millers Falls, Monroe Bridge Locality, Montague, Northfield, [Orange], Shelburne Falls, South Deerfield, Turners Falls
Blanford	Becket, Chester, Granville, Huntington, Otis, Russell, Sandisfield, Westfield
Brimfield	Monson, Palmer, [Sturbridge], Warren



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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 413	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Charlemont	Adams, Amherst (Leverett, Shutesbury and Sunderland only), Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Colrain, Conway, Cummington, Greenfield, Millers Falls, Monroe Bridge Locality, Montague, North Adams, Northfield, [Orange], Shelburne Falls, South Deerfield, Turners Falls
Chester	Becket, Blandford, Huntington, Otis
Chesterfield	Cummington, Easthampton, Huntington, Williamsburg, Worthington
Chicopee	East Longmeadow, Granby (exchange of the Granby Telephone and Telegraph Company), Hampden, Holyoke, Longmeadow, Ludlow, Southwick, Springfield, Westfield, Wilbraham
Colrain	Amherst (Leverett, Shutesbury and Sunderland only), Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Conway, Greenfield, Millers Falls, Monroe Bridge Locality, Montague, Northfield, [Orange], Shelburne Falls, South Deerfield, Turners Falls, Williamsburg
Conway	Amherst (Leverett, Shutesbury and Sunderland only), Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Colrain, Greenfield, Millers Falls, Monroe Bridge Locality, Montague, Northfield, [Orange], Shelburne Falls, South Deerfield, Turners Falls, Williamsburg
Cummington	Adams, Ashfield, Charlemont, Chesterfield, Dalton, Hinsdale, Williamsburg, Worthington
Dalton	Adams, Cummington, Hinsdale, Pittsfield
Easthampton	Chesterfield, Holyoke, Huntington, Northampton, Russell, Westfield, Williamsburg
East Longmeadow	Chicopee, Hampden, Holyoke, Longmeadow, Ludlow, Southwick, Springfield, Westfield, Wilbraham

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 413	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Gilbertville	[Barrel, [North Brookfield], Ware
Granville	Blandford, Sandisfield, Southwick, Westfield
Great Barrington	Housatonic, Lee, Otis, Sandisfield, Stockbridge, Sheffield, West Stockbridge
Greenfield	Amherst (Leverett, Shutesbury and Sunderland only), Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Colrain, Conway, Millers Falls, Monroe Bridge Locality, Montague, Northfield, [Orange], Shelburne Falls, South Deerfield, Turners Falls
Hampden	Chicopee, East Longmeadow, Holyoke, Longmeadow, Ludlow, Monson, Southwick, Springfield, Westfield, Wilbraham
Hatfield	Amherst, Northampton, South Deerfield, Williamsburg
Hinsdale	Becket, Cummington, Dalton, Pittsfield, Worthington
Holyoke	Amherst, Chicopee, Easthampton, East Longmeadow, Granby (exchange of the Granby Telephone and Telegraph Company), Hampden, Longmeadow, Ludlow, Northampton, Southwick, Springfield, Westfield, Wilbraham
Housatonic	Great Barrington, Stockbridge, West Stockbridge
Huntington	Becket, Blandford, Chester, Chesterfield, Easthampton, Russell, Worthington
Lee	Becket, Great Barrington, Lenox, Otis, Stockbridge
Lenox	Becket, Lee, Pittsfield, Stockbridge, West Stockbridge
Longmeadow	Chicopee, East Longmeadow, Hampden, Holyoke, Ludlow, Southwick, Springfield, Westfield, Wilbraham
Ludlow	Belchertown, Chicopee, East Longmeadow, Hampden, Holyoke, Longmeadow, Palmer, Southwick, Springfield, Westfield, Wilbraham

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 413	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Millers Falls	Amherst (Leverett, Shutesbury and Sunderland only), Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Colrain, Conway, Greenfield, Monroe Bridge Locality, Montague, Northfield, [Orange], Shelburne Falls, South Deerfield, Turners Falls
Monroe Bridge Locality	Amherst (Leverett, Shutesbury and Sunderland only), Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Colrain, Conway, Greenfield, [Jacksonville, VT], Millers Falls, Montague, North Adams, Northfield, [Orange], [Readsboro VT], Shelburne Falls, South Deerfield, [Stamford, VT Locality], Turners Falls
Monson	Brimfield, Hampden, Palmer, Wilbraham
Montague	Amherst, Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Colrain, Conway, Greenfield, Millers Falls, Monroe Bridge Locality, Northfield, [Orange], Shelburne Falls, South Deerfield, Turners Falls
North Adams	Adams, Charlemont, Monroe Bridge Locality, [Pownal, VT], [Readsboro, VT], [Stamford, VT Locality], Williamstown
Northampton	Amherst, Easthampton, Hatfield, Holyoke, Williamsburg
Northfield	Amherst (Leverett, Shutesbury and Sunderland only), Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Colrain, Conway, Greenfield, Millers Falls, Monroe Bridge Locality, Montague, [Orange] , Shelburne Falls, South Deerfield, Turners Falls, [Winchester, NH]
Otis	Becket, Blandford, Chester, Great Barrington, Lee, Sandisfield
Palmer	Belchertown, Brimfield, Ludlow, Monson, Ware, Warren, Wilbraham
Pittsfield	Adams, Becket, Dalton, Hinsdale, Lenox, Richmond (exchange of the Richmond Tel. Co.), Williamstown

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 413	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Russell	Blandford, Easthampton, Huntington, Westfield
Sandisfield	Blandford, Granville, Great Barrington, Otis, Sheffield, [Winsted, CT]
Sheffield	Great Barrington, Sandisfield
Shelburne Falls	Amherst (Leverett, Shutesbury and Sunderland only), Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Colrain, Conway, Greenfield, Millers Falls, Monroe Bridge Locality, Montague, [Orange], Shelburne Falls, South Deerfield, [Turners Falls, Winchester, NHI
South Deerfield	Amherst, Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Colrain, Conway, Greenfield, Hatfield, Millers Falls, Monroe Bridge Locality, Montague, Northfield, [Orange], Shelburne Falls, Turners Falls, Williamsburg
Southwick	Chicopee, East Longmeadow, Granville, Hampden, Holyoke, Longmeadow, Ludlow, Springfield, Westfield, Wilbraham
Springfield	Chicopee, East Longmeadow, Hampden, Holyoke, Longmeadow, Ludlow, Southwick, Westfield, Wilbraham
Stockbridge	Great Barrington, Housatonic, Lee, Lenox, West Stockbridge
Turners Falls	Amherst (Leverett, Shutesbury and Sunderland only), Ashfield, [Athol], (New Salem, Orange and Warwick only), Bernardston, Charlemont, Colrain, Conway, Greenfield, Millers Falls, Monroe Bridge Locality, Montague, Northfield, [Orange], Shelburne Falls, South Deerfield,
Ware	Belchertown, Gilbertville, Palmer, Warren
Warren	Brimfield, [North Brookfield], Palmer, [Sturbridge], Ware

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**LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF**


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**SECTION 3 - SERVICE AREAS, (CONT'D.)**

## 3.1 Service Areas, (Cont'd.)

## 3.1.1 Local Calling Areas, (Cont'd.)

## B. Outside Metropolitan Boston Exchanges, (Cont'd.)

Calling Areas Outside Metropolitan Boston Exchanges - LATA 413	
Home Exchange or Locality	Additional Exchange, Zone and Locality Areas included in the Local Calling Area
Westfield	Blandford, Chicopee, Easthampton, East Longmeadow, Granville, Hampden, Holyoke, Longmeadow, Ludlow, Russell, Southwick, Springfield, Wilbraham
West Stockbridge	Great Barrington, Housatonic, Lenox, Stockbridge
Wilbraham	Chicopee, East Longmeadow, Hampden, Holyoke, Longmeadow, Ludlow, Monson, Palmer, Southwick, Springfield, Westfield
Williamsburg	Ashfield, Chesterfield, Conway, Cummington, Easthampton, Hatfield, Northampton, South Deerfield
Williamstown	Adams, North Adams, Pittsfield, [Pownal, VT], [Stamford, VT Locality]
Worthington	Becket, Chesterfield, Cummington, Hinsdale, Huntington

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 4 - APPLICATION OF RATES

4.1 Introduction

The regulations set forth in this section govern the application of rates for services contained in other sections of this tariff.

4.2 Charges Based on Duration of Use

Where charges for a service are specified based on the duration of use, such as the duration of a telephone call, the following rules apply:

4.2.1 Calls are measured in durational increments identified for each service. All calls which are fractions of a measurement increment are rounded-up to the next whole unit.

4.2.2 Timing on completed calls begins when the call is answered by the called party. Answering is determined by hardware answer supervision in all cases where this signaling is provided by the terminating local carrier and any intermediate carrier(s). Timing for operator service person-to-person calls start with completion of the connection to the person called or an acceptable substitute, or to the PBX station called.

4.2.3 Timing terminates on all calls when the calling party hangs up or the network receives an off-hook signal from the terminating carrier.

4.2.4 Calls originating in one time period and terminating in another will be billed in proportion to the rates in effect during different segments of the call.

4.2.5 All times refer to local time.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 4 - APPLICATION OF RATES, (CONT'D.)

4.3 Rates Based Upon Distance

Where charges for a service are specified based upon distance, the following rules:

- 4.3.1 Distance between two points is measured as airline distance between the Rate Centers of the originating and terminating telephone lines. The Rate Center is a set of geographic coordinates, as referenced in National Exchange Carrier Association, Inc. Tariff FCC No. 4 FCC Access Services Tariff, associated with each NPA-NXX combination (where NPA is the area code and NXX is the first three digits of a seven-digit telephone number). Where there is no telephone number associated with an access line on the Company's network (such as a dedicated 800 or WATS access line), the Company will apply the Rate Center of the Customer's main billing telephone number.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 – SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS

5.1 Local Exchange Service

The Company's Local Telephone Service enables the Customer to:

- Place or receive calls to any calling Station in the local calling area, as defined herein;
- Access basic 911 Emergency Service if available in the Customer's area;
- Where available, place or receive calls to 800 telephone numbers.

The Company's service cannot be used to originate calls to other telephone companies' caller-paid information services (e.g., 900, 976).

5.1.1 Local Exchange Service

Local Exchange Service is a switched, intrastate, telecommunications service which permits customers to establish communications between two locations within the Customers' local calling area. Local Exchange Service allows customers to place calls within the local calling area, to access "911" and/or "E 911" service, if available, in the Customer's local calling area and to place calls to toll-free "800" or "888" numbers. Service will be charged on a monthly basis, and upon payment, a Customer will have unlimited use of the aforementioned service for that month. For an additional charge, Customers may also purchase custom services such as call waiting, call forwarding, three-way calling, speed dial, call return, caller ID, and non-published number service.

Local Exchange Service does not include any long distance service or other toll services. The following types of calls and services will be blocked by the Company: long distance (e.g. "1+#" or "0+#" calls); collect calls; operator-assisted calls; third number billed calls; directory assistance; or any service that may be billed to Customer's telephone number (e.g. "900" and "976" calls).



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.1 Local Exchange Service, (Cont'd.)

5.1.2 Toll Service

The Company's Basic Local Service neither includes direct-dialing distance calling nor any other toll services. Customers who desire intraLATA and interLATA toll service have the following options:

- A. Contracting directly with a long distance service provider;
- B. Using prepaid calling cards; or
- C. Using post-paid calling cards.

The Company will provide, at no additional charge, via Customer Service, information and counseling to its customers on how to obtain long distance service.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.1 Local Exchange Service, (Cont'd.)

5.1.3 Optional Services

- A. Call Forwarding  
Allows calls to automatically ring to another phone number.
- B. Call Return  
The Subscriber may return the last call to the Customer's telephone number by dialing a one or two-digit code.
- C. Call Waiting  
Allows the Customer to be notified of an incoming call while the Customer is having a conversation with another party.
- D. Caller ID  
Caller ID is an optional feature which allows the subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID service works only on calls which originate and terminate in central offices which are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service. The Caller ID box is not included in the rate for the monthly service fee.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-listed and non-published telephone numbers.

Telephone number that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber, their display unit will notify them that the calling telephone number is unavailable.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.1 Local Exchange Service, (Cont'd.)

5.1.3 Optional Services, (Cont'd.)

- E. Non-Published Number  
Allows the Customer to keep his local phone number out of the phone book or directory assistance.
- F. Speed Dial  
The Subscriber may call pre-selected, pre-programmed telephone numbers by dialing a one or two-digit code.
- G. "Three-Way" Calling  
Allows the Customer to add a third party to a conversation.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.2 Directory Listings

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in Customer's exchange area of the Station number which is designated as Customer's main billing number.

5.2.1 The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of Customer is not impaired thereby. Where more than one line is required to properly list Customer, no additional charge is made.

5.2.2 The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

5.2.3 In order for listings to appear in an upcoming directory, Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

5.2.4 Directory listings are provided in connection with each Customer service as specified herein.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.3 Directory Assistance

Directory Assistance (DA) service or DA call shall mean information given to a customer of a telecommunications company to provide such customer with a telephone number for another customer within the Commonwealth.

5.3.1 10 Free Call Allowance

Ten direct-dialed calls per month for each business main telephone exchange line or PBX trunk line. The call allowance for centrex main station lines is ten calls per equivalent number of PBX trunks. DA calls for telephone numbers which are yon-listed or non-listed and non-published shall not be included in the ten-call allowance, and there shall be no rate or charge for said calls.

5.3.2 Free DA

Directly-dialed calls are always free when placed from the following locations:

1. a single-line business main telephone exchange line of a handicapped user registered for exemption with the telecommunications carrier in those instances where one of the users of the line is considered to be legally blind, or visually or physically handicapped, as defined by the Federal Register, Volume 35, No. 126.
2. coin-operated telephones.
3. exchange lines of the Commonwealth of Massachusetts and its political subdivisions.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.4 Miscellaneous Services

5.4.1 Service Reconnection

Allows for restoral of service after disconnection or for initiation of service subsequent to a customer location move.

5.4.2 Optional Feature Addition

Allows the customer to add an optional feature or features subsequent to initiation of basic service.

5.4.3 Promise to Pay

Allows a qualified Customer to obtain an extension of that Customer's billing due date for a period not to exceed 10 days. A qualified customer is one who has made at least one prior payment to the Company and has an outstanding balance of \$5.00 or less on his or her account.

5.4.4 Service Transfer

Allows for the initiation of service subsequent to a customer location move.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.5 Caller ID Blocking

A calling party may block the passage of his/her telephone number, associated main listed name and voiceback of calling identification information to users or subscribers to Optional Central Office Services which utilized Signaling System 7 (SS7) technology. Blocking will also prevent call completion through the use of Return Call Service.

Customers have two blocking options as follows:

5.5.1 Per-Call Blocking

Per-Call Blocking will prevent the display of Customers' telephone numbers on outgoing calls. This feature may be utilized at any time through the activation of a special code prior to dialing an outgoing call. Per-Call Blocking is provided at no charge, and is automatically placed on all telephone lines by the Company. Per-Call Blocking will not prevent the display of telephone numbers to 911 emergency service providers.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.5 Caller ID Blocking, (Cont'd.)

5.5.2 Per-Line Blocking

Customers requesting Per-Line Blocking will prevent the display of their telephone numbers on all outgoing calls. The Per-Line Blocking feature may be deactivated at any time by Customers on a call-by-call basis through the activation of a special code. Blocking will be deactivated for that outgoing call only. Per-Line Blocking is provided free of any recurring charge, but is a special feature which must be ordered by Customers. The Company will initially install Per-Line Blocking at no charge. Requests to remove Per-Line Blocking on Customer lines will be completed at no charge. Subsequent requests to re-install Per-Line Blocking will be completed at prevailing Company non-recurring service order rates.

Per-Line Blocking will not prevent the display of originating telephone numbers to 911 emergency service providers.

Customers who use either per-call blocking or line blocking may be unable to complete calls to Caller ID Number/Caller ID Name subscribers who have activated the Anonymous Call Rejection feature of Caller ID Number/Caller ID Name Service. If a customer using blocking calls a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection, he/she will hear an announcement that the Caller ID Number/Caller ID Name subscriber is not accepting blocked calls. There are several ways to complete a call to a Caller ID Number/Caller ID Name subscriber who has activated Anonymous Call Rejection: (1) place the call through an operator; (2) place the call using a calling card; or (3) place the call without blocking. Options (1) and (2) involve charges in addition to the cost of the call.



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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.6 Contract Rates/Customer-Specific Pricing/Special Pricing Arrangements (CSP/SPA)

CSP/SPAs are made in response to the specific, individual requirements of the customer and/or competitive bidding process. A CSP/SPA differs from the Company's standard or general tariffed offerings in that it contains a customer service arrangement and/or term and/or volume commitment. Because the CSP/SPA customer is not "under like circumstances" as other customers, the CSP/SPA arrangement complies and is consistent with the statutory and regulatory requirements set forth in Massachusetts General Laws, Chapter 159, and docket DPU 90-24.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.7 Promotions

The Company may, from time to time, engage in national and/or intrastate promotional offerings or trials, designed to attract new Customers, to stimulate Customer usage, to test potential new services, and/or to increase existing Customer awareness of the Company's services. These offerings may be limited to certain services, dates, times of day and/or locations determined by the Company. Promotional offerings will be filed with the Department for tariff approval.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.8 Local Exchange Service Rates and Charges

A Local Exchange Service Customer will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified below:

5.8.1 One-Time Activation Fee: \$25.00

5.8.2 Recurring Charges  
Monthly Service Charge: \$40.00

5.9 Optional Features Rates

	Monthly	One-Time Activation Fee
Call Forwarding	\$4.95	N/A
Call Return	\$1.00	N/A
Call Waiting	\$4.95	N/A
Non-Published Number	\$1.95	N/A
Speed Dial	\$1.95	N/A
Three-Way Calling	\$1.95	N/A
All Options Above	\$7.95	N/A
Caller ID	\$4.95	N/A

5.10 Miscellaneous Rates and Charges

5.10.1 Service Reconnection Fee: \$40.00

5.10.2 Optional Feature Addition Charge: \$10.00

5.10.3 Promise to Pay Fee: \$5.00

5.10.4 Transfer Fee: \$5.00

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES TARIFF

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SECTION 5 - SERVICES PROVIDED TO MAGELLAN HILL TECHNOLOGIES CUSTOMERS,  
(CONT'D).

5.11 Directory Listings Rates and Charges

5.11.1 Non-Recurring Charges

Primary Listing (one number): N/C

5.11.2 Monthly Recurring Charges

Primary Listing (one number): N/C

5.12 Directory Assistance

5.12.1 Each call to Directory Assistance will be charged as follows:

\$1.25 per call (beyond 10 call allowance per month)

5.12.2 The customer may request a maximum of two (2) telephone numbers per call to Directory Assistance. Customers are eligible to place ten (10) direct-dialed calls to Directory Assistance per line per month at no additional charge.