Businesses of all sizes need to be available for their customers – effortlessly and professionally. On-premise PBX systems offer some of that capability, but at a price that makes it exclusive to have and expensive to maintain.

Telesystem’s Hosted VoIP solution has refined that technology, making it headache-free and affordable for home offices and 1,000 employee enterprises alike.

Trying to decide on the solution that is right for your business? We’ve listed some points to consider…

### Cost

<table>
<thead>
<tr>
<th>On-Premise PBX</th>
<th>Hosted VoIP</th>
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</thead>
<tbody>
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<td><strong>Phones</strong></td>
<td><strong>Phones</strong></td>
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<td><strong>Maintenance</strong></td>
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<tr>
<td><strong>Upgrades &amp; Patches</strong></td>
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</tbody>
</table>

Budgeting must forecast for:

- Predictable Costs
- Training
- 24/7/365 Support
- Features & Calling Plans

Budgeting is easy with all-in-one costs which include:

- Phones
- Maintenance
- 24/7/365 Support
- Features & Calling Plans

### Calling Plan

Choose from two plans to fit your business needs.

- **Standard**
- **Complete**

Unlimited Local & Unlimited Long Distance

Both plans include FREE calling anywhere in the world within Telesystem’s Hosted VoIP network.

### Features

- **On-Premise features are limited by current hardware.**
- **You may need to buy additional hardware and/or licensing to add additional features.**
- **Adding features may also require the assistance of a vendor who may charge additional fees outside of the original service contract.**

- **Telesystem’s Hosted VoIP solution gives you access to over 70 productivity tools like:**
  - Simultaneous Ring
  - Group Paging
  - Call Forwarding
  - Call Park
  - Hunt Group
  - Remote Office
  - Visual Voicemail

### New Users

- **On-Premise PBX usually includes:**
  - Parts and labor for the life of the contract
  - Does NOT include:
    - Software upgrades
    - Equipment relocation
    - M/A/C (moves/adds/changes)

- **Telesystem’s Hosted VoIP solution includes:**
  - Parts and labor for the life of the contract
  - Software upgrades
  - M/A/C (moves/adds/changes)

### Maintenance

- **On-Premise PBX usually includes:**
  - All equipment is located and stored in a server room on-site at your business.
  - Environmental controls must be in place to ensure the stability of the server.
  - If a disaster occurs like a fire or flood, business comes to a halt.

- **Telesystem’s network is built for high availability, offering 99.999% uptime.**
  - All equipment used to deliver phone service is housed within Telesystem’s secure data centers.
  - If a disaster occurs at your facility, you keep running. Simply forward your calls to another number, like your mobile device, and continue working.

### Disaster Planning

- **Find more information on our Hosted VoIP Solutions at**

www.telesystem.us

Northwood, OH  |  West Chester, PA  |  888.808.6111

*Feature not available in all areas. Please contact us to discuss your needs.*

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