



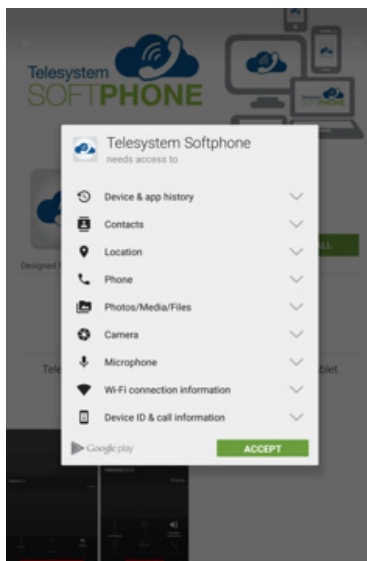
## Telesystem Softphone - Android

This guide is intended to assist with the initial download and install of the Telesystem Softphone App on an Android device. Please note that the device must be running a Google Supported Android version in order for the app to work.

### Downloading the Softphone App

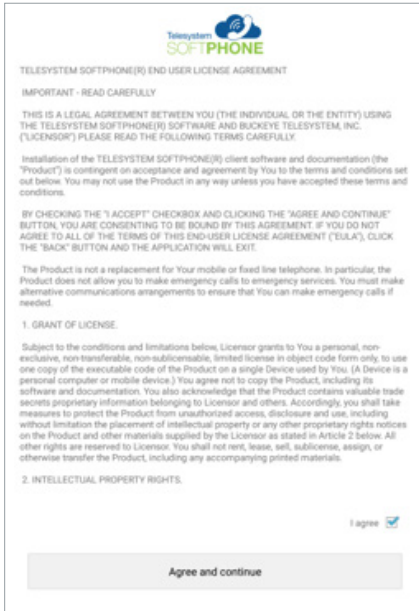


1. From the Google Play Store, search for “Telesystem”. Locate the Telesystem Softphone app and install it by tapping the **Install** button.

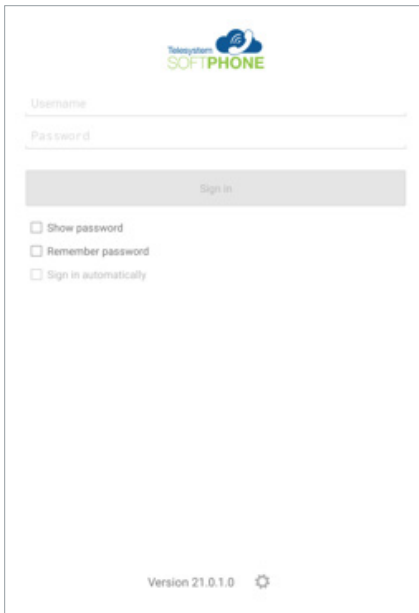


2. Allow Telesystem Softphone to access the device resources by tapping the **Accept** button.

# Setup



1. Launch the app from your device. Accept the End User License Agreement by tapping the **I accept** checkbox in the bottom, right-hand corner then tap the **Agree and continue** button at the bottom of the screen.







2. Enter your username and password.

- Your username will be your 10-digit Hosted VoIP Phone Number.
- Your password will be the same password for your Hosted VoIP Phone Portal.

If you are not familiar with what this password is, please contact your company's system administrator for assistance. Authorized contacts should call the helpdesk at 419-724-9898 for additional help.



3. Once you are logged in, you may search for contacts in the Enterprise Directory from the **Contacts** page , use the dial pad to make calls from the **Calls** page , view your call history from the **History** page , or adjust your call settings and settings for the app on the **Settings** page .